

Communications and engagement report – June 2023

The project team has consulted with staff, stakeholders and the community at each design stage including master plan, concept design and schematic design. The full table of engagement activities is included below, as well as the communications issued. Consultation summaries have been added to the project website at each stage and can be located under each design stage tab here: <https://hneinfra.health.nsw.gov.au/projects/gunnedah>

Gunnedah Hospital Redevelopment – Engagement activities to date

Date	Stakeholder/s	Engagement numbers	Engagement Method	Items discussed
8/10/2021	Staff, Community, Council	50	Webinar (due to COVID)	Project team introduction, process, Master Planning, timelines
17-18/11/2021	Maintenance team, clinical managers	12	Site visit, meetings	Site visit - engineering investigations
Nov-21	Inpatients, staff	15	Interviews	Emotional Design Brief
13-14/12/2021	Staff	40	Interactive meeting	Master Planning, 6 key questions - most excited about, like about current, how to improve layout, amenities, welcoming/culturally safe, how to engage
13/12/2021	Auxiliary, PRAMS	5	Interactive meeting	Master Planning, 5 key questions - most excited about, like about current, amenities, welcoming/culturally safe, how to engage
23/02/2022	Red Chief Local Aboriginal Land Council, Pius X, Healthwise, Hospital staff	10	Informal meeting	Connecting with Country 1
21-22/03/2022	Staff	14	Presentation and Q&A	Master Plan
21/03/2022	PRAMS/Auxiliary	9	Informal catch-up and Q&A	Master Plan

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21/03/2022	Council	4	Presentation and Q&A	Master Plan
22/03/2022	Local Health Committee	3	Presentation and Q&A	Master Plan
21-22/03/2022	Community	13	Pop-ups (2)	Master Plan
11 March-11 April 2022	Community	862	Website (as at 13 April)	Master Plan
Mar-22	Community	4	Project email address	Master Plan
May-July 2022	Staff project user groups	20	Meetings	Schematic design
19-May-22	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing
14-Jun-22	Council	8	Presentation and Q&A	Concept design, beds
14-Jun-22	PRAMS	1	Meeting onsite	Concept design, maternity design, Paeds, CT
15-Jun-22	Community	6	Pop-up main street	Concept design, beds
16-Jun-22	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing
4-Jul-22	NAIDOC ceremony attendees	30	Event onsite	Hospital redevelopment process, consultation and feedback
4-Jul-22	Community	5	Meeting onsite	Connecting with Country session 2 - songlines, landscaping, records, birthing
4-Jul-22	Staff	15	Drop-in session	Concept design, various questions
4-Jul-22	Karen Evans and family	5	Meeting onsite	General update, Chapel, new space
14-Jul-22	Ambulance	2	Virtual meeting	Schematic design and Ambulance/ED design
21-Jul-22	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing
25-Jul-22	Staff - Aboriginal Collaborative	3	Site visit	Aboriginal heritage with OzArk
26-Jul-22	Doctors	1	Virtual meeting	General update and schematic design
June-July 2022	Community	73	Online survey	Concept design questions
June-July 2022	Community	350	Website (as at 12 July)	Concept design
18/08/2022	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing
18-Aug-22	Karen Evans and family	4	Meeting onsite	Chapel relocation items, likely location in new design, current Chapel temp use
27-Sep-22	PRAMS	5	Meeting onsite	Decant, maternity temp arrangements
20-Oct-22	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing

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15-Nov-22	Staff	10	Drop-in session with lunch	Schematic design, decanting
15-Nov-22	PRAMS, Auxiliary, Local Health Committee	8	Meeting onsite	Schematic design, decanting
15-Nov-22	Council	5	Council chambers	Schematic design
16-Nov-22	Aboriginal staff and community	3	Design workshop	Schematic design, courtyards, birthing
16-Nov-22	Community	14	Pop-up	Schematic design
16-Nov-22	Local doctors	2	Meeting onsite	Schematic design
6-Dec-22	Family of Catherine Turner	4	Meeting onsite	Chapel size, flow into courtyard
19-Jan-23	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing
16-Feb-23	Kevin Anderson MP	3	Virtual meeting	Monthly project briefing

Gunnedah Hospital Redevelopment – Communication to date

Date	Communications	Details
23/09/2021	Staff update issued from Susan Heyman	Advising of project team appointment
14/10/2021	Staff newsletter issued from HNELHD-Communication	Summary of Webinar held on 8 October, link to recording, HTBAH, timeline, FAQs
2/12/2021	Staff newsletter issued from HNELHD-Communication	Site visit for engineering investigations, photos, comms survey, update, project team headshots and intro, FAQs
15/03/2022	Staff newsletter issued from HNELHD-Communication	Master plan consultation, website, staff engagement feedback, FAQs updated
27/05/2022	Staff newsletter issued from HNELHD-Communication	Concept design, survey, service planning update, FAQs
6/06/2022	Community newsletter issued by unaddressed mailout	Concept design, survey, master plan feedback
8/09/2022	Staff newsletter issued from HNELHD-Communication	Survey results, Connecting with Country, staff accommodation update, FAQs
6/11/2022	Staff newsletter issued from HNELHD-Communication	Schematic design released, pop-up, arts
28/02/2023	Staff newsletter issued from HNELHD-Communication	Builder on board, design update, arts in health, farewell Ed, caretaker